



Keith Poliran

SOFTWARE ENGINEER

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PROFILE

Goal-oriented and versatile problem-solver with vast experience providing impeccable client service in the legal industry sector. Seeking the next professional challenge in a role that utilises creativity, interpersonal skills, and community-building towards meaningful impact.

SKILLS

- Proven ability to effectively engage and work with client, sales, consultants, and other technical roles such as support engineers.
- 10+ years' experience with the installation, configuration, and support of PC's, servers and peripheral equipment.
- Experience in Python to analyse data, SQL, NumPy, Pandas, Matplotlib, Seaborn, Spark, SciKit, K-Means Clustering, Logistic & Linear Regression, Random forest & Decision trees, NLP & NN.

EXPERIENCE

CONSULTANT, KEI SYS TECH, PH

DECEMBER 2023 - PRESENT

Leading a cross-functional team of seven to create innovative, career-focused products that align with customer needs and business objectives. Proven ability to translate customer pain points into actionable roadmaps, optimize processes for efficiency and customer satisfaction, and build strong stakeholder relationships to maximize retention and revenue.

SOFTWARE ENGINEER, GREAT PYRAMID SDN BHD, MY

DECEMBER 2019 - NOVEMBER 2023

Headed as primary on-site technical lead during analysis, planning, development, and implementation stages of projects, business requirement, functional specifications, creation of chart of accounts, cost code, report design, database setup, software installation and support. Train and mentor client technical resources.

PROFESSIONAL SERVICE MANAGER, DCS INFO. TECH. PTE LTD, SG

JULY 2008 - NOVEMBER 2019

Maximise on-going revenue by building strong relationships with clients, discussing their operational issues, promoting services and negotiating changes to services contracts. Meeting with prospects to discuss new product requirements, and providing them directly concerning services abilities and pricing requirements, ensuring all services requirements are met.

AD-HOC ACCOUNTANT, DCS INFO. TECH. PTE LTD, SG

JULY 2008 - NOVEMBER 2019

Passionate in financial year-end closing for a customer under services contracts. Do account analyses, review accounts and make necessary adjusting entries, review chart of accounts, account reconciliations, bank reconciliations, close nominal accounts, generate annual financial reports, GST, trial balance, balance sheet, profit & loss and management reports.

SOFTWARE ENGINEER, DCS INFO. TECH. PTE LTD, SG

JULY 2008 - NOVEMBER 2019

Enhanced information systems by designing, developing, and installing software solutions. Serve as an escalation point for clients, to ensure high-quality deliverables, solutions and client management on projects. Ensuring the success of software implementation projects through operations, process and resource management, develop and maintain clients contacts.

STAFF ACCOUNTANT, GOV'T CONTRACTING, PH

FEBRUARY 2000 - JUNE 2008

Meticulously handle full sets of accounts, prepare profit and loss, balance sheets and the trial balance. Design, coded, test and document complete customise application solutions for Financial Management Services.

EDUCATION

CAPITOL UNIVERSITY, PHILIPPINES — Bachelor of Science in Accountancy, 1998

Developed core knowledge and aptitudes in accounting and finance.